

# **STUDENTS GRIEVANCE REDRESSAL WELFARE OFFICE**

## **Annual Report 2023-2024**

### **About SGRWO**

Maharaja Agrasen Institute of Management Studies always strives to provide a conducive & progressive environment to students. In this direction MAIMS has constituted a Students Grievance Redressal Welfare Office (shortly called as SGRWO) for students. The objectives of the Students Grievance Committee are as below:

### **Objective**

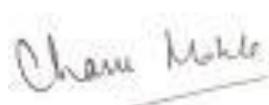
The objective of the SGRWO is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the institute. SGRWO shall work for the redressal of the problems reported by the students of the Maharaja Agrasen Institute of Management Studies with the following objectives:

1. Sustaining the honourability of the college by ensuring amicable atmosphere in the campus by promoting cordial students-students relationship and students-teachers relationship.
2. Emboldening the students to express their grievances / problems freely and frankly, without any fear of being victimized.
3. Utmost preference to grievances redressal and implementation of their suggestions for improving the Academics / Administration in the college.
4. Advising students of the college to respect the rights and dignity of fellow students and show utmost restraint and patience whenever any occasion of rift arises.
5. Advising all the students to refrain from inciting students against other students, teachers and college administration.

The Grievance Redressal Office has addressed the following issues and sorted it out

Grievance/Welfare Provisions	Action Taken
<p><b>Welfare Measure:</b></p> <p>-Circular received from the Directorate of Higher Education regarding State funded Scholarship Scheme for Minority Students for the Academic year 2023-24.</p> <p>-Medical Consultation/Treatment Facility within the Campus</p> <p>-Cancer Awareness Drive</p>	<p>- Shared with Head of all the departments for maximum circulation among the students.</p> <p>-As a part of our ongoing efforts to promote health awareness and provide opportunities to interact with Medical Professionals, circular containing detailed information regarding availability of Doctors shared and circulated among the students.</p> <p>An interactive session on “Menstrual Hygiene and Cancer Awareness” was organised on March 17, 2023. Dr Renuka Gupta, Sr. Consultant Gynae Oncologist was the resource person.</p>

\*As no matter is received related to student grievances which proves that objectives of the metric (to maintain a harmonious educational atmosphere in the institute) has been achieved by the Institute.



SGRWO Convener