

# Maharaja Agrasen Institute of Management Studies

(A unit of Maharaja Agrasen Technical Education Society)

Affiliated to GGSIP University; Recognized u/s 2(f) of UGC

Recognized by Bar Council of India; ISO 9001:2015 Certified Institution

Sector- 22, Rohini, Delhi- 110086, India



**CRITERION 5**



## 5.1 STUDENT SUPPORT

### *Metric 5.1.4*



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Maharaja Agrasen Chowk, Sector 22, Rohini, Delhi – 110086, INDIA [www.maims.ac.in](http://www.maims.ac.in)

## Criteria 5 – Student Support and Progression

### Key Indicator – 5.1 Student Support

5.1.4 The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases

1. Implementation of guidelines of statutory/regulatory bodies
2. Organization wide awareness and undertakings on policies with zero tolerance
3. Mechanisms for submission of online/offline students' grievances
4. Timely redressal of the grievances through appropriate committees

### Proof related to mechanisms for submission of online/offline students grievances

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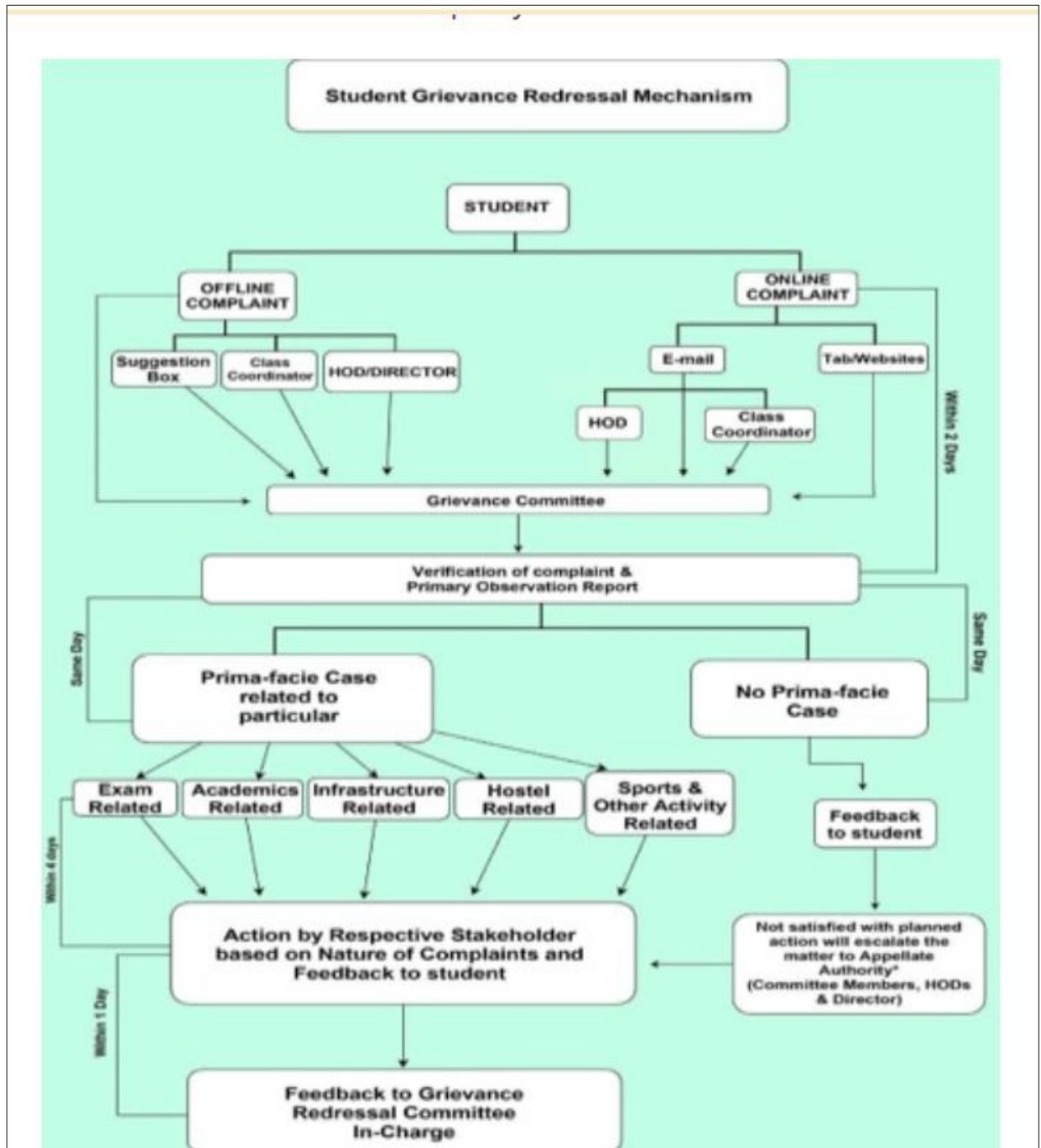
a) Complaint box for Sexual Harassment Grievances



b) Complaint box for Students Grievances

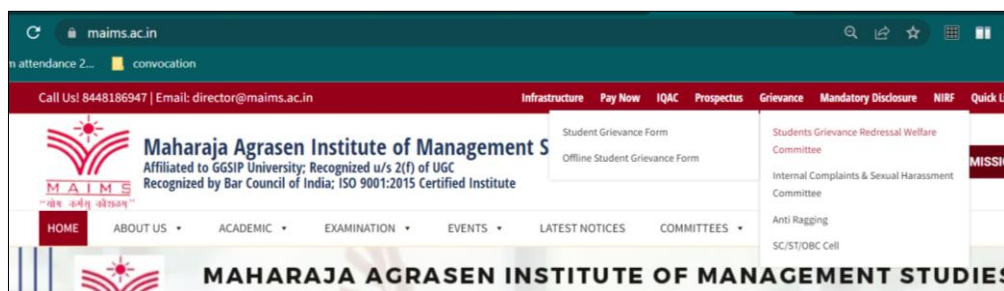


c) Mechanism for online/offline submission of Student's grievance





d) **Grievance form available on website for online submission**



## Student Grievance Form

economicsdata@maims.ac.in [Switch accounts](#)

\* Indicates required question

Email \*

☐ Record economicsdata@maims.ac.in as the email to be included with my response

Name \*

Your answer

Email id \*

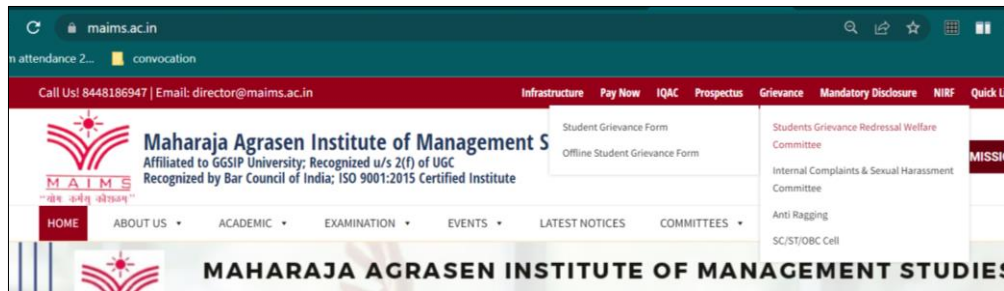
Your answer


Mobile No. \*

Your answer

Enrollment No. \*

- e) Grievance form available in library, admin office and can be downloaded from website for offline submission



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Maharaja Agrasen Chowk, Sector 22, Rohini, Delhi - 110086, INDIA  
Tel. Office: 8448186947, 8448186950 www.maims.ac.in

**\*Student can submit filled form in the Complaint Box placed in the 9<sup>th</sup> block**

**Student Grievance Form**

Date: \_\_\_\_\_

Name \_\_\_\_\_

Email ID \_\_\_\_\_

Mobile No. \_\_\_\_\_

Enrollment No. \_\_\_\_\_

Course \_\_\_\_\_

Semester \_\_\_\_\_

State your grievance. Be specific as possible (attach separate sheet if required)

\_\_\_\_\_

**Please tick the type of grievance**

- Academic
- Non-Academic
- Other: \_\_\_\_\_